



SERVICE PLAN
HOMEOWNER

(Mail payment with completed form)

Customer Service

Basic One Year Coverage Only \$349

- Customer service is available at all times. When your coverage is confirmed your call will be dispatched immediately to our service technician. The technician will call you to schedule a mutually convenient appointment time. Additional efforts are made in the event of an emergency situation.
- Service Calls:** A service call means each visit by a technician unless multiple visits are required to remedy the same problem. Warranty will be checked off on invoice at time of service by technician. If the item falls outside this time period an additional service fee will be charged.
- Homeowner and Company may agree on payment of cash in lieu of repair or replacement. Payment will be made based on Company-negotiated rates with its suppliers that may be less than retail.
- Occasionally there are problems and delays in securing equipment and/or parts. When the required item(s) are procured, said items will be promptly installed without further charges being incurred.
- At times it will be necessary to open walls, ceilings or floors to make repairs. We will close the opening, at our cost, and return it to rough finish. See *Limits of Liability* (number 9), for additional information.
- This is not a contract for insurance.

For customer service, please call 770 322-1611.

Basic Contract Coverage

The following items are covered by this contract for the buyer when payment is made at close of sale and for the seller when optional basic sellers



coverage is ordered. Examples of items "not covered" are shown to assist your understanding of the contract. It is also important to review *Limits of Liability*.

- Water Heater ■ Gas Valve ■ Tank Leaks
- Gas or Electric ■ Control Thermostat and Thermocouple ■ Drain Valve ■ Temperature and Relief Valve ■ Heating Element ■ Sounds caused by sediment

Not Covered: Holding or Storage Tanks, Solar Equipment, Fuel Storage Tanks, Flues and Vents.

Plumbing

- Leaks and breaks of water, drain, gas, vent or sewer lines
- Stoppage in drains, sewer and waste lines
- Valves, shower valves, tub, diverter, angle stops and gate valves

- Toilet tanks, bowls and mechanisms (replace with white builders-standard as necessary)
- Circulating hot water pump
- Permanently installed sump pumps within perimeter of main foundation or garage (ground water only)
- Base pan – excessive water pressure, inadequate water pressure and pressure regulator

Not Covered: Fixtures, Faucets, Filters, Shower Enclosure Caulking and Grouting, Septic Tank, Water Conditioning Equipment, Sewage Ejectors, Saunas, or Steam Room and Whirlpool Jets. Stoppage caused by roots, collapsed or broken lines outside the main foundation.

Items not covered by this plan are entitled to our flat rate pricing at a 10% discount from our preferred customer price.

Exterior Plumbing – that includes sewer and water lines which will be repaired or replaced at an extra cost of \$675.00 up to the first 50 feet and \$12.50 per foot thereafter.

Septic Tank Pumping*

Coverage valid only if a septic tank certification was completed within 120 days prior to start of coverage. A copy of the certification may be required prior to completion of work performed. Per contract one time pumping if the stoppage is due to septic tank backup.

Not Covered: Septic tank, leach lines, cesspool, mechanical pump or systems, cost of locating or to gain access to the septic tank, cost of hook-ups, disposal of waste, chemical treatment of the septic tank and/or sewer lines.

* Not available after the first year of coverage.

DETACH AND MAIL WITH PAYMENT

Acceptance of Coverage

\$349 Basic One Year Coverage for Home Buyer
(Payable in U.S. Funds.) All Major-Credit Cards Accepted.

Residential Property to be Covered: _____ Unit # _____ City _____ State _____ Zip _____
 Real Estate Company Name: _____ Phone: _____ Agent: _____
 Other Broker Company Name (if applicable): _____ Phone: _____ Agent: _____
 Covered Company Name: _____ Phone: _____ Est. Open Date: _____ File # _____

Global Plumbing Service Plan for Buyers & Sellers